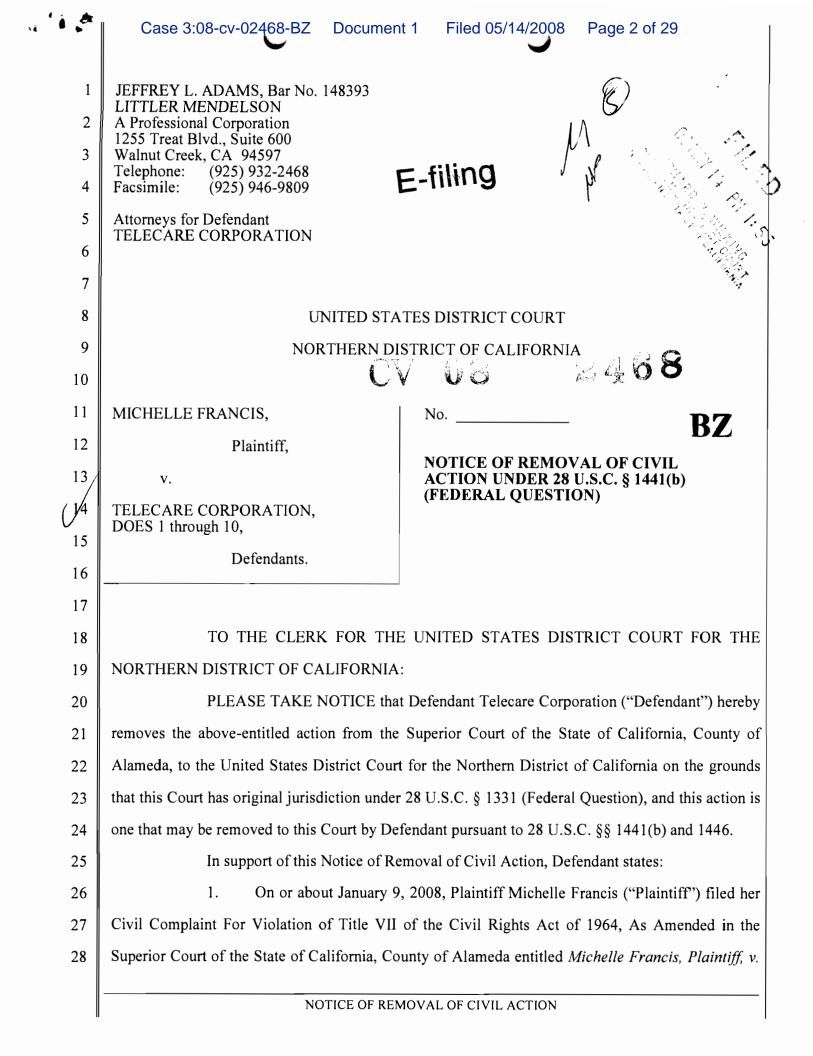
•JS 44 (Rev. 12/07) (cand recass) e 3:08-cv-02468-BZIVIC (GOVER SHEED 5/14/2008

Page 1 of 29

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON PAGE TWO OF THE FORM.)

the civil docket sheet. (SEE 1NS)	RUCTIONS ON PACES	VCO. THE FORK	(1.)						
I. (a) PLAINTIFFS Michelle Francis		-filing		<b>DEFENDANTS</b> Telecare Corporation					
						1-			
(b) County of Residence of First Listed Haintiff Contra Costa (EXCEPT IN U.S. PLAINTIFF CASES)				County of Residence of First Listed Defendant Alameda (IN U.S. PLAINTIFF CASES ONLY)  NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE LAND INVOLVED.					
(c) Attorney's (Firm Name	e, Address, and Telephone	Number)		Attorneys (If Known)					
Michael C. Cohen	, State Bar No. 65487			Jeffrey L. Adams, Sta	Jeffrey L. Adams, State Bar No. 148393				
Law Offices of Mi	,			Littler Mendelson, P.	C.				
1814 Franklin Stre				1255 Treat Boulevard	d. Suite 600				
	,	6426			,	-2468			
Oakland, California 94612 (510) 832-6436 Walnut Creek, California 94597 (925) 932-2468									
II. BASIS OF JURISDICTION (Place an "X" in One Box Only)  III. CITIZENSHIP OF PRINCIPAL PARTIES (Place an "X" in One Box for Plaintiff (For Diversity Cases Only) and One Box for Defendant)									
U.S. Government Plaintiff	3 Federal Question (U.S. Government Not a	Party)	Cit	izen of This State PTF	DEF Incorporated or Princip of Business In This				
2 U.S. Government		Cit	izen of Another State 2	2 Incorporated and Prince of Business In And					
				izen or Subject of a 3 Foreign Country	3 Foreign Nation	6 6			
IV. NATURE OF SUIT (						1			
CONTRACT		RTS	_	FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES			
110 Insurance	PERSONAL INJURY	PERSONAL INJ	URY	610 Agriculture	422 Appeal 28 USC 158	400 State Reapportionment			
120 Marine	310 Airplane	362 Personal In	jury —	620 Other Food & Drug	423 Withdrawal	410 Antitrust			
130 Miller Act	315 Airplane Product	Med. Malp		625 Drug Related Seizure	28 USC 157	430 Banks and Banking			
140 Negotiable Instrument	Liability	365 Personal In		of Property 21 USC 88	PROPERTY RIGHTS	450 Commerce			
150 Recovery of Overpayment	320 Assault, Libel &	Product Lia	· ·	630 Liquor Laws	820 Copyrights	460 Deportation			
& Enforcement of Judgment	Slander	368 Asbestos Pe		640 R.R.& Truck	830 Patent	470 Racketeer Influenced and			
151 Medicare Act	330 Federal Employers' Liability	Liability	uot	650 Airline Regs.	840 Trademark	Corrupt Organizations			
152 Recovery of Defaulted	340 Marine	PERSONAL PROPI		660 Occupational	or readment	480 Consumer Credit			
Student Loans	345 Marine Product	370 Other Frauc	i	Safety/Health		490 Cable/Sat TV			
(Excl. Veterans)	Liability	371 Truth in Le	nding	690 Other		810 Selective Service			
153 Recovery of Overpayment of Veteran's Benefits	350 Motor Vehicle	380 Other Perso	_	LABOR	SOCIAL SECURITY	850 Securities/Commodities/			
160 Stockholders' Suits	355 Motor Vehicle	Property D	- 1	710 Fair Labor Standards	861 HIA(1395ff)	Exchange			
190 Other Contract	Product Liability	385 Property Da		Act	862 Black Lung (923)	875 Customer Challenge			
195 Contract Product Liability	360 Other Personal Injury	1 Toddet Eli		720 Labor/Mgmt. Relations	11 1 803 DIWC/DIW W (403(g))	12 USC 3410			
196 Franchise				730 Labor/Mgmt.Reporting & Disclosure Act	864 SSID Title XVI	890 Other Statutory Actions 891 Agricultural Acts			
REAL PROPERTY	CHVIT RIGHTS	PRISONE	R	740 Railway Labor Act	865 RSI (405(g))	892 Economic Stabilization Act			
REAL PROPERTY	EIVIL MOITS	PETITION	S	790 Other Labor Litigation		893 Environmental Matters			
210 Land Condemnation	441 Voting	510 Motions to	Vacate	791 Empl. Ret. Inc.		894 Energy Allocation Act			
220 Foreclosure	442 Employment	Sentence	.	Security Act	FEDERAL TAX SUITS	895 Freedom of Information			
230 Rent Lease & Ejectmen	443 Housing/	Habeas Corpus 530 General	•		870 Taxes (U.S. Plaintiff	Act			
240 Torts to Land	Accommodations			IMMIGRATION	or Defendant)	900 Appeal of Fee			
245 Tort Product Liability	444 Welfare	535 Death Pena	·	462 Naturalization Application	871 IRS—Third Party 26	Determination			
290 All Other Real Property	445 Amer. w/Disabilities -	540 Mandamus		463 Habeas Corpus -	USC 7609	Under Equal Access to Justice			
. ,	Employment	550 Civil Right		Alien Detainee		950 Constitutionality of			
	446 Amer. w/Disabilities – Other	555 Prison Con	dition	465 Other Immigration Actions		State Statutes			
V. ORIGIN (Place an "X"	440 Other Civil Rights			T f 4 4		Annual to District			
	in One Box Only)			Transferred f	_	Appeal to District			
I Original 2 Remo		anded from llate Court	4 Reinst Reope		ict 6 Multidistrict Litigation	7 Judge from Magistrate Judgment			
	Cite the U.S. Civil St	atute under which	you are fi	ling (Do not cite jurisdictio	nal statutes unless diversity)	):			
VI. CAUSE OF ACTION	Title VII of the C	Civil Rights Act	of 196	4, As Amended					
VI. CAUSE OF ACTION	Brief description of c	of description of cause:							
VII. REQUESTED IN CHECK IS THIS IS A CLASS ACTION CHECK YES only if demanded in complaint:									
COMPLAINT: UNDER F.R.C.P. 23  VIII. RELATED CASE(S)  PLEASE REFER TO CIVIL L.R. 3-12 CONCERNING REQUIREMENT TO FILE									
IF ANY "NOTICE OF RELATED CASE".  IX. DIVISIONAL ASSIGNMENT (CIVIL L.R. 3-2)									
			Trulo 15	REANCISCO O ARI AND	D SAN JOSE				
DATE SIGNATURE OF A TO WEY OF REPORT									
May 14, 2008									

American LegalNet, Inc. www.FormsWorkflow.com



- Telecare Corporation, DOES 1 to 10, Defendants, Case No. RG 08365014 ("Complaint"). Plaintiff's Complaint alleges, inter alia, that Defendant violated the Title VII of the Civil Rights Act of 1964 ("Title VII"), set forth in 42 U.S.C. § 2000(e) et seq.
- 2. The first date upon which Defendant received a copy of the Complaint was April 14, 2008 when Defendant was served with a Summons and a copy of the Complaint. A true and correct copy of all process, pleadings, and orders served upon Defendant in the State court action is being filed with this Notice, as required by 28 U.S.C. § 1446(a), and are attached as **Exhibit 1.**
- 3. Defendant has filed this Notice of Removal within thirty (30) days after receipt of the initial pleading setting forth a removable claim and it is timely filed under 28 U.S.C. § 1446(b).
- 4. This Court has original jurisdiction of this case because the lawsuit arises under federal law. Plaintiff's Complaint alleges, *inter alia*, causes of action under Title VII of the Civil Rights Act of 1964 ("Title VII"), 42 U.S.C. § 2000e *et seq.* Specifically, Plaintiff alleges discrimination on the basis of race and other violations under Title VII. Because these claims arise under the laws of the United States, this Court has original jurisdiction under 28 U.S.C. § 1331 and removal jurisdiction under 28 U.S.C. § 1441(b).
- 5. In her Complaint, Plaintiff also asserts a state law claim for discrimination on the basis of race and other violations under the California Fair Employment and Housing Act ("FEHA"), California Government Code § 12940, et seq. These claims fall within the Court's supplemental jurisdiction. Where a federal court has subject matter jurisdiction over federal question claims, it may assert supplemental jurisdiction over any other state claim arising out of the same operative facts. See 28 U.S.C. § 1367(a). In the present case, both the state and federal claims derive from a single set of operative facts. Indeed, by filing a single action, Plaintiff has demonstrated an expectation that all of her claims will be considered in a single lawsuit. Consequently, because Plaintiff's State law claims are sufficiently intertwined with their federal claim in a single proceeding, this Court has supplemental jurisdiction over Plaintiff's State law claims.

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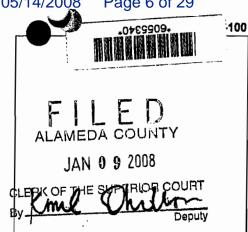
# (CITACION JUDICIAL)

**NOTICE TO DEFENDANT:** (AVISO AL DEMANDADO):

TELECARE CORPORATION, DOES 1 to 10

YOU ARE BEING SUED BY PLAINTIFF: (LO ESTA DEMANDANDO EL DEMANDANTE):

MICHELLE FRANCIS



You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), your county law library, or the courthouse nearest you. If you cannot pay the filing fee, ask the court clerk for a fee waiver form. If you do not file your response on time, you may lose the case by default, and your wages, money, and property may be taken without further warning from the court.

There are other legal requirements. You may want to call an attorney right away. If you do not know an attorney, you may want to call an attorney referral service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the California Legal Services Web site (www.lawhelpcalifornia.org), the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), or by contacting your local court or county bar association.

Tiene 30 DIAS DE CALENDARIO después de que le entreguen esta citación y papeles legales para presentar una respuesta por escrito en esta corte y hacer que se entregue una copia al demandante. Una carta o una llamada telefónica no lo protegen. Su respuesta por escrito tiene que estar en formato legal correcto si desea que procesen su caso en la corte. Es posible que haya un formulario que usted pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cortes de California (www.courtinfo.ca.gov/seiffnelp/espanol/), en la biblioteca de leyes de su condado o en la corte que le quede más cerca. Si no puede pagar la cuota de presentación, pida al secretario de la corte que le dé un formulario de exención de pago de cuotas. Si no presenta su respuesta a tiempo, puede perder el caso por incumplimiento y la corte le podrá quitar su sueldo, dinero y bienes sin más advertencia.

Hay otros requisitos legales. Es recomendable que llame a un abogado inmediatamente. Si no conoce a un abogado, puede llamar a un servicio de remisión a abogados. Si no puede pagar a un abogado, es posible que cumpla con los requisitos para obtener servicios legales gratultos de un programa de servicios legales sin fines de lucro. Puede encontrar estos grupos sin fines de lucro en el sitio web de California Legal Services, (www.lawhelpcalifornia.org), en el Centro de Ayuda de las Cortes de California,

The name and address of the court is:			CASE NUMB (Nûmero del	ER: , O O			
(El nombre y dirección de la corte es):			(Nûmero del e	Caso)(Caso)	836	55(	) 1 4
Alameda County Superio:	r Court				-		· · · ·
1225 Fallon Street							:
Oakland, CA 94612		,					
The name, address, and telephone num	ber of plaintiff's attorney, or p	laintiff without an a	ttorney, ls:				
(El nombre, la dirección y el número de l	teléfono del abogado del den	andante, o del der	mandante que	no tiene ab	ogado, e	es):	
Michael C. Cohen, Esq.	_	1814 Fran	klin Str	eet, Su	uite	900	
Oakland, CA 94612		510-832-6	436 .	-			
DATE: JAN 0 9 2008			$V$ . $\Lambda$		11		
DATE: JAN 0 5		Clerk, by	My			~	, Deputy
(Fecha)	PAT S. SWEETEN	(Secretario)	1				(Adjunto)
(For proof of service of this summons, us	se Proof of Service of Summo	ns (form POS-010)	<u>.)</u>				
(Para prueba de entrega de esta citatión	use el fórmulario Proof of Se	ervice of Summons	, (POS-010)).				
	TO THE DEDOON CERVE						

NOTICE TO THE PERSON SERVED: You are served ISEALI as an Individual defendant. as the person sued under the fictitious name of (specify): on behalf of (specify): CCP 416.10 (corporation) under: CCP 416.20 (defunct corporation) CCP 416.40 (association or partnership) other (specify): by personal delivery on (date) :

Page 1 of 1

CCP 416.60 (minor)

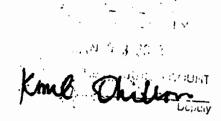
CCP 416.70 (conservatee)

CCP 416.90 (authorized person)



Michael C. Cohen, Esq., Bar No. 65487 LAW OFFICES OF MICHAEL C. COHEN 1814 Franklin Street, Suite 900 Oakland, CA 94612 (510) 832-6436

Attorneys for Plaintiff



# SUPERIOR COURT OF CALIFORNIA COUNTY OF ALAMEDA

#### UNLIMITED JURISDICTION

MICHELLE FRANCIS,

Case No. Rt 08365014

Plaintiff,

COMPLAINT FOR VIOLATION OF TITLE VII OF THE CIVIL RIGHTS ACT OF 1964, AS AMENDED

vs.

TELECARE CORPORATION, DOES 1 to 10,

Defendants.

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#### GENERAL ALLEGATIONS

Plaintiff, Michelle Francis, alleges:

- Plaintiff Michelle Francis (hereinafter referred to as 1. "Plaintiff") is an adult African American female, who at all relevant times resides in the county of Contra Costa, state of California.
- Defendant Telecare Corporation, (hereinafter referred 2. to as Defendant) at all times mentioned herein mentioned is a corporation organized and existing in the state of California and doing business in Alameda county, California.
- Plaintiff is ignorant of the true names and capacities Complaint -1-

of the defendants sued herein as DOES 1 to 10, inclusive and therefore sues these defendants by such fictitious names. Plaintiff will amend this complaint to allege their true names and capacities when ascertained. Plaintiff is informed and believes and thereon alleges that each of the fictitiously named defendants is responsible as hereinafter shown for the

4. Plaintiff is informed and believes, and thereon alleges, that at all times herein mentioned, each DOE, defendant named herein was the agent and/or employee of the remaining DOE defendants, and in doing the things hereinafter alleged, was acting within the course and scope of such agency and/or employment.

occurrences and injuries alleged in this complaint.

- 5. The unlawful employment practices complained of herein occurred in Alameda County, state of California.
- 6. Plaintiff is a person protected by Title VII of the Civil Rights Acts, as amended in 1964, in that she is a member of a racial minority group, (African American).
- 7. Defendant is an employer, which at all relevant times did business in Alameda county, State of California, and is an entity subject to suit under Title VII of the Civil Rights Act, as amended in 1964, in that defendant is an employer who at all relevant times regularly employed more than fifty (50) people.
- 8. Plaintiff, started working for Defendant in November 2000. She was hired as a permanent employee in July 2001, as a "help desk operator". Approximately August 2005, her title changed to "information systems coordinator". She worked for Complaint -2-



defendant as an "information systems coordinator from approximately August 2005, until she voluntarily terminated her employment on or about May 18, 2006.

- 9. Plaintiff terminated her employment with Telecare Corporation (employer) on or about May 18, 2006. She requested employer to distribute her Employee Stock Option Plan (hereafter ESOP) money in December 2006, in March 2007 and in April 2007. In March and April the employer advised the claimant that it would be sending her ESOP packet and that the claimant would receive her ESOP packet by the end of May or early June 2007 and that she should have her distribution by the end of June 2007.
- On May 30, and on or about June 4, 2007, the claimant 10. complained to the Department of Labor that the employer was unfairly refusing to distribute her ESOP money. The Department of Labor notified the employer of the claimant's complaint. Thereafter, the employer sent to the Department of Labor a copy of "Distribution Policy: Telecare Corporation Employee Stock ownership Plan for distributions that occur on or after July 1, 2005" as well as the "Telecare Employee Stock Ownership Plan summary Plan Description". Telecare changed its distribution plan policy after claimant terminated her employment with the employer.
- The plaintiff has not received her ESOP packet or her 11. ESOP money as of today. Other non African American employees whose employment terminated with the employer after plaintiff's employment was terminated, have received their ESOP distribution before their plan year end date. The employer applied its Complaint

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distribution plan policy in a discriminatory manner regarding the claimant because of the claimant's race and in retaliation against the plaintiff for the plaintiff complaining to the Department of Labor to make the claimant wait an unreasonably long period time to receive her ESOP distribution. The employer was motivated by the plaintiff's race and or retaliation against the claimant for the claimant filing a complaint against the unlawful discrimination.

- Plaintiff filed her lawsuit herein within ninety (90) days of receipt of the Right To Sue Letter from EEOC.
- Defendant's conduct alleged herein violates Title VII 13. of the 1964 Civil Rights Act, as amended.
- Plaintiff exhausted her administrative remedy before filing his lawsuit herein.
- Plaintiff, on or about October 19, 2007, filed a complaint with Equal Employment Opportunity Commission, (hereinafter referred to as "EEOC") which is designated by EEOC as complaint #555-2008-00042. A copy of the EEOC complaint is marked Exhibit A, attached hereto and incorporated herein by this reference.
- 16. On or about October 19, 2007, EEOC issued a Right To Sue Letter to plaintiff. A copy of the EEOC Right To Sue Letter is marked Exhibit B, attached hereto and incorporated herein by this reference.
- 17. Plaintiff filed her complaint herein within ninety days of receipt of the EEOC Right To Sue Letter.
- 18. Defendant, despite knowledge and or adequate Complaint -4-

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opportunity to learn of the misconduct of its agents and or employees, retained said defendants, agents and or employees in its service, and thereafter adopted, approved and ratified the acts, omissions and misconduct of said employees.

- The conduct of defendants, and each of them, alleged herein was willful, wanton, malicious, and oppressive, in that they knew or should have known that their conduct was unreasonable and illegal. Furthermore, defendants' acts were carried out in willful and conscious disregard of plaintiff's rights and well-being such as to constitute malicious, despicable conduct within the meaning of California Civil Code \$3294, entitling plaintiff to punitive damages in an amount appropriate to punish or make an example of defendants.
- 20. Defendant's conduct proximately caused plaintiff to retain an attorney to represent her, because of the acts of defendants, alleged herein. The amount of attorney fees has not been fully determined at this time; the amount of attorney fees will be shown according to proof at the time of trial.
- As a proximate cause of Defendant's conduct, Plaintiff 21. has suffered emotional distress, worry, anxiety, loss of income, incurred medical expenses, and incurred attorney fees, and is reasonably certain to suffer emotional distress, lose income, incur medical expenses and attorney fees in the future.

#### FIRST CAUSE OF ACTION

VIOLATION OF TITLE VII OF THE CIVIL RIGHTS ACT OF 1964, AS AMENDED

22. Plaintiff realleges and incorporates by reference

Paragraphs 1 through 21, of the Complaint as though fully set forth at length herein.

- Defendants, and each of them, violated Plaintiff's legal rights by doing the acts complained of herein; said acts include but are not limited to:
- Discriminating against plaintiff in the manner in which they distribute plaintiff's employee stock option benefits retirement, based on plaintiff's race;
- Retaliating against plaintiff for complaining to Department of Labor about defendant's alleged unfair labor practices;
- Failure to take immediate and appropriate corrective c. action to remedy the unlawful employment discrimination and or harassment and/or retaliation;
- Failure to take all reasonable steps necessary to prevent discrimination and or harassment and or retaliation from occurring on the job;
- In doing each and all of the acts alleged herein, said defendants, and each of them, intentionally, willfully, and without justification, attempted to and did deprive Plaintiff of her rights, privileges and immunities secured to her by the Constitution and laws of the United States of America, particularly her right to be free from discrimination in employment based on her race and or in retaliation for complaining of discrimination, in violation of Title VII of the Civil Rights Act of 1964, as amended.

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#### SECOND CAUSE OF ACTION

# VIOLATION OF CALIFORNIA GOVERNMENT CODE SECTION 12940 ET SEQ.

- 25. Plaintiff realleges and incorporates by reference
  Paragraphs 1 through 11, 18 through 23 of the Complaint as though
  fully set forth at length herein.
- 26. In doing each and all of the acts alleged herein, said defendants, and each of them, intentionally, willfully, and without justification, attempted to and did deprive Plaintiff of her rights, privileges and immunities secured to her by the Constitution and laws of the State of California, particularly her right to be free from discrimination in employment based on her race and or in retaliation for complaining of discrimination, in violation California Government Code section 12940, et seq.
- 27. Plaintiff, on or about October 19, 2007, filed a complaint with the Department of Fair Employment and Housing, (hereinafter referred to as "DFEH") which is designated by EEOC as charge 555-2008-00042. A copy of EEOC charge 555-2008-00042 is marked Exhibit A, attached hereto and incorporated herein by this reference.
- 28. On or about October 19, 2007, DFEH issued a Right To Sue Letter to plaintiff. A copy of the DFEH Right To Sue Letter is marked Exhibit C, attached hereto and incorporated herein by this reference.
- 29. Plaintiff filed her lawsuit within one year from the date on which she received her Right To Sue Letter from the DFEH.



#### PRAYER

WHEREFORE, Plaintiff prays for judgement against all Defendants, and each of them as follows:

- Compensatory and special damages, including damages for mental and emotional distress, in an amount to be determined at the time of trial;
- 2. Special damages including Lost income, past and future; medical expenses, past and future;
- 3. Punitive and exemplary damages in an amount appropriate to punish and/or make an example of the Defendants sued individually herein to be determined at trial;
  - 4. Reasonable attorney fees;
  - 5. Costs of suit incurred herein;
- Prejudgment interest at the legal rate on the amount of 6. Plaintiff's lost wages and employment benefits; and
- Such other and further relief as the Court deems just 7. and proper.

Dated: January 7, 2008

LAW OFFICES OF MICHAEL C. COHEN

Attorney for Plaintiff

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EEOC CHARGE # 555-2008-00042

EQUAL EMPLOYMENT OPPORTUNITY COMMISSION COMPLAINT & DEPARTMENT OF FAIR EMPLOYMENT AND HOUSING COMPLAINT AGAINST TELECARE CORPORATION

COMPLAINANT: Michelle Francis 2255 Old Creek Circle Pittsburg, CA 94565 510-501-7911 SS# 564-53-2103 RECEIVED

OCT 19 2007

EEOC - OLO

ADDRESS WHERE NOTICES ARE TO BE SENT:

Michael C. Cohen Law Offices of Michael C. Cohen 1814 Franklin Street, Suite 900 Oakland, CA 94612 tele. NO. 510-832-6436

SUBJECT: Employment discrimination, harassment based on race and retaliation for claimant complaining to the Department of Labor about employer's unfair labor practices and discrimination in regarding the employer's administration of its employee stock ownership plan.

## EMPLOYER:

Telecare Corporation 1080 Marina Village Parkway, Suite 100 Alameda, CA 94501-1078

# JOB TITLE:

Information Systems Coordinator

FACTS SUPPORTING CLAIM OF DISCRIMINATION/HARASSMENT BASED ON RACE AND RETALIATION:

Claimant terminated her employment with Telecare Corporation (employer) on or about May 18, 2006. She requested employer to distribute her Employee Stock Option Plan (hereafter ESOP) money in December 2006, in March 2007 and in April 2007. In March and April the employer advised the claimant that it would be sending her ESOP packet and that the claimant would receive her ESOP packet by the end of May or early June 2007 and that she should have her distribution by the end of June 2007.

EEOC CHARGE # 555-2008-00042

RECEIVED

Michelle Francis EEOC Complaint September 21, 2007 Page 2 OCT 19 2007

**EEOC - OLO** 

On May 30, and on or about June 4, 2007, the claimant complained to the Department of Labor that the employer was unfairly refusing to distribute her ESOP money. The Department of Labor notified the employer of the claimant's complaint. Thereafter, the employer sent to the Department of Labor a copy of "Distribution Policy: Telecare Corporation Employee Stock ownership Plan for distributions that occur on or after July 1, 2005" as well as the "Telecare Employee Stock Ownership Plan summary Plan Description". Telecare changed its distribution plan policy after claimant terminated her employment with the employer.

The claimant has not received her ESOP packet or her ESOP money as of today. Other non African American employees whose employment terminated with the employer after plaintiff's employment was terminated, have received their ESOP distribution before their plan year end date. The employer applied its distribution plan policy in a discriminatory manner regarding the claimant because of the claimant's race and in retaliation against the claimant for the claimant complaining to the Department of Labor to make the claimant wait an unreasonably long period time to receive her ESOP distribution. The employer was motivated by the claimant's race and or retaliation against the claimant for the claimant filing a complaint against the employer with the Department of Labor.

I declare under penalty of perjury, pursuant to the laws of the state of California and the United States of America, that the statements herein are true and correct and that this declaration was executed in Oakland, California on September 21, 2007.

Michelle Francis

EEOC Form 161-8 (3/98)



# NOTICE OF RIGHT TO SUE (ISSUED ON REQUEST)

2255	nelle Francis 5 Old Creek Circle 5 burg, CA 94565	From:	Oakland Local Office 1301 Clay Street Suite 1170-N Oakland, CA 94612	
	On behalf of person(s) aggrieved who CONFIDENTIAL (29 CFR §1601.7(a))			
EEOC Chan	ge No.	EEOC Representative		Telephone No.
		Julian F. Melendres,		
555-2008-	-00042	Investigator Support Asst		(510) 637-3242
Nотісе то ті	le Person Aggrieved:	(See also	the additional information	enclosed with this form.)
under Title \ the ADA mu	/ii and/or the ADA based on the aboust be filed in a federal or state co	the Americans with Disabilities Act ve-numbered charge. It has been issu- urt <u>WITHIN 90 DAYS</u> of your receipt ased on a state claim may be different.	ed at your request. Your	lawsult under Title VII o
	More than 180 days have passed s	lince the filing of this charge.		
X		since the filing of this charge, but I have ve processing within 180 days from the		likely that the EEOC will
X	The EEOC is terminating its proces	sing of this charge.		
	The EEOC will continue to process	this charge.		
ige Discrim 0 days after our case:	ination in Employment Act (ADEA r you receive notice that we have con	): You may sue under the ADEA at any mpleted action on the charge. In this i	time from 60 days after regard, the paragraph m	the charge was filed until arked below applies to
		nerefore, your lawsuit under the ADEA otice. Otherwise, your right to sue bas		
	The EEOC is continuing its handling you may file suit in federal or state of	g of your ADEA case. However, if 60 court under the ADEA at this time.	days have passed since	the filing of the charge,
qual Pay Ad		to sue under the EPA (filing an EEOC c		

Equal Pay Act (EPA): You already have the right to sue under the EPA (filing an EEOC charge is not required.) EPA suits must be brought in federal or state court within 2 years (3 years for willful violations) of the alleged EPA underpayment. This means that backpay due for any violations that occurred more than 2 years (3 years) before you file suit may not be collectible.

If you file suit, based on this charge, please send a copy of your court complaint to this office.

On behalf of the Commission

Enclosures(s)

C:

Michelle L. Nardella, Director (Date Mailed)

Chief Executive Officer TELECARE CORPORATION 1080 Marina Village Pkwy., Ste 100 Alameda, CA 94501 TATE OF CALIFORNIA - SE

#### ARNOLD SCHWARZENEGGER, Gover

#### DEPARTMENT OF FAIR EM LOYMENT & HOUSING

SEE ADDRESS CHECKED BELOW)



1001 Tower Way, Suite-250 Bakersfield, CA 93309 (661) 395-2729 1320 E. Shew Avenue, Suite 150 Freezo, CA 93710 (559) 244-4760 611 West Shith Street, Suite 1500 Los Angeles, CA 90017

(213) 439-6789

(510) 622-2941

(916) 445-5523

1515 Clay.Street, Suite 701 Oekland, CA 84612

2000 "O" Street, Suite 120

1350 Front Street, Suits 3005 Sen Diego, CA 92101 (519) 545-2681

San Francisco District Office

1515 Clay Street, Suite 701 Dakland, CA 94612

111 North Market Street, Suite 810

2101 East Fourth Street, Suite 255-8

(510) 622-2973

(408) 277-1277

(714) 558-4268

Sen Jose, CA 95113

Santa Ana, CA 92705

Sacramento, CA 95814

TY # (800) 700-2320

**EEOC Number:** Case Name:

Date:

555-2008-00042

Michelle Francis v. Telecare Corp.

October 19, 2007

#### NOTICE TO COMPLAINANT AND RESPONDENT

This is to advise you that the above-referenced complaint is being referred to the California Department of Fair Employment and Housing (DFEH) by the U.S. Equal Employment Opportunity Commission (EEOC). The complaint will be filed in accordance with California Government Code section 12960. This notice constitutes service pursuant to Government Code section 12962.

## No response to the DFEH is required by the respondent.

The EEOC will be responsible for the processing of this complaint. DFEH will not be conducting an investigation into this matter. EEOC should be contacted directly for any discussion of the charge. DFEH is closing its case on the basis of "processing waived to another agency."

# NOTICE TO COMPLAINANT OF RIGHT-TO-SUE

Since DFEH will not be issuing an accusation, this letter is also your right-to-sue notice. According to Government Code section 12965, subdivision (b), you may bring a civil action under the provisions of the Fair Employment and Housing Act against the person, employer, labor organization or employment agency named in the above-referenced complaint. The lawsuit may be filed in a State of California Superior or Justice Court. Government Code section 12965, subdivision (b), provides that such a civil action must be brought within one year from the date of this notice. Pursuant to Government Code section 12965, subdivision (d)(1), this one-year period will be tolled during the pendency of the EEOC's investigation of your complaint. You should consult an attorney to determine with accuracy the date by which a civil action must be filed. This right to file a civil action may be waived in the event a settlement agreement is signed. Questions about the right to file under federal law should be referred to the EEOC.

The DFEH does not retain case records beyond three years after a complaint is filed.

Remember: This Right-To-Sue Notice allows you to file a private lawsuit in State court.

Sincerely,

VANDA J. KÍRB

Chief Deputy Difector

to state facts sufficient to constitute a cause of action against Defendant.

applicable statutes of limitation found in California Government Code §§ 12960 and 12965 and in 42 U.S.C. § 2000e-5.

3. Plaintiff's Complaint is barred in whole or in part by reason of her failure to timely or otherwise exhaust her administrative remedies.

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- 4. Any recovery by Plaintiff herein must be offset by the amount which Plaintiff did recover or could have, through reasonable efforts, recovered in mitigation of her alleged injuries.
- 5. Plaintiff's Complaint is barred in whole or in part by Plaintiff's own unclean hands, equitable and/or judicial estoppel and/or the waiver doctrine.
- 6. Each cause of action in the Complaint is barred to the extent authorized by law on account of the privilege under Civil Code § 47(c).
- 7. All claims set forth in Plaintiff's Complaint which are not encompassed in Plaintiff's complaints, if any, filed with the California Department of Fair Employment and Housing and the Equal Employment Opportunity Commission are barred for failure to exhaust administrative remedies with respect thereto.
- 8. To the extent Plaintiff filed this action after the time allotted to her in any notice of right to sue provided to her by the Equal Employment Opportunity Commission, her claims in her First Cause of Action are barred.
- 9. To the extent Plaintiff filed this action after the time allotter to her in any notice of right to sue provided to her by the California Department of Fair Employment and Housing, her Second Cause of Action is barred.
- Defendant alleges that a reasonable opportunity for investigation and discovery may 10. reveal and, on that basis, allege that evidence acquired subsequent to Plaintiff's filing of the Complaint bars and/or limits the amount of damages Plaintiff can recover on her claims, assuming arguendo she is able to establish Defendant's liability.
- 11. Defendant does not presently know all facts respecting the conduct of Plaintiff sufficient to state all affirmative defenses at this time. Defendant reserves the right to amend this Answer should it later discovery facts demonstrating the existence of additional affirmative defenses.
- Defendant's actions about which Plaintiff complains were just, fair, privileged, 12. justified, non-discriminatory and for legitimate reasons.
- 13. Defendant alleges that any conduct by Defendant of which Plaintiff complains was required by business necessity.

- 14. Defendant alleges that Plaintiff's claims are barred or Plaintiff's recovery of damages must be reduced or denied under the doctrine of after-acquired evidence.
- 15. Plaintiff's claims are preempted in whole or in part by the Employee Retirement Income Security Act, 29 U.S.C. § 1144(a) and /or 29 U.S.C. § 1132(a).

## PRAYER FOR RELIEF

WHEREFORE, Defendant prays for relief as follows:

- 1. That Plaintiff take nothing and that the Complaint be dismissed in its entirety with prejudice;
  - 2. That judgment be entered in Defendant's favor;
- 3. That Defendant be awarded its attorneys' fees and costs of suit herein (to the extent permitted under applicable law); and
- 4. That Defendant be awarded such other, further relief as the Court deems just and proper.

Dated: May 13, 2008

EFFREY L. ADAMS

LITTLER MENDELSON, A Professional Corporation

ATTORNEYS FOR DEFENDANT, TELECARE CORPORATION

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R MENDELSON

# PROOF OF SERVICE BY MAIL

I am employed in Contra Costa County, California. I am over the age of eighteen years and not a party to the within-entitled action. My business address is Treat Towers, 1255 Treat Boulevard, Suite 600, Walnut Creek, California 94597. I am readily familiar with this firm's practice for collection and processing of correspondence for mailing with the United States Postal Service. On May 13, 2008, I placed with this firm at the above address for deposit with the United States Postal Service a true and correct copy of the within document(s):

DEFENDANT TELECARE CORPORATION'S ANSWER TO PLAINTIFF'S COMPLAINT FOR VIOLATION OF TITLE VII OF THE CIVIL RIGHTS ACT OF 1964, AS AMENDED

in a sealed envelope, postage fully paid, addressed as follows:

Michael C. Cohen, Esq. Law Offices of Michael C. Cohen 1814 Franklin Street, Suite 900 Oakland, CA 94612

(Attorney for Plaintiff)

Following ordinary business practices, the envelope was sealed and placed for collection and mailing on this date, and would, in the ordinary course of business, be deposited with the United States Postal Service on this date.

I declare under penalty of perjury under the laws of the State of California that the above is true and correct.

Executed on May 13, 2008, at Walnut Creek, California.

Diane Perry

Document 1

Filed 05/14/2008

Page 24 of 29

Case 3:08-cv-02468-BZ

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TLER MENDELSON
OFFICE GORDONATION
Treat Toward

# PROOF OF SERVICE BY MAIL

I am employed in Contra Costa County, California. I am over the age of eighteen years and not a party to the within-entitled action. My business address is Treat Towers, 1255 Treat Boulevard, Suite 600, Walnut Creek, California 94597. I am readily familiar with this firm's practice for collection and processing of correspondence for mailing with the United States Postal Service. On May 14, 2008, I placed with this firm at the above address for deposit with the United States Postal Service a true and correct copy of the within document(s):

## NOTICE TO ADVERSE PARTY OF REMOVAL TO FEDERAL COURT

in a sealed envelope, postage fully paid, addressed as follows:

Michael C. Cohen, Esq. Law Offices of Michael C. Cohen 1814 Franklin Street, Suite 900 Oakland, CA 94612

(Attorney for Plaintiff)

Following ordinary business practices, the envelope was sealed and placed for collection and mailing on this date, and would, in the ordinary course of business, be deposited with the United States Postal Service on this date.

I declare under penalty of perjury under the laws of the State of California that the above is true and correct.

Executed on May 14, 2008, at Walnut Creek, California.

Diane Perry

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NOTICE TO STATE COURT OF REMOVAL OF CIVIL ACTION TO FEDERAL COURT

Document 1

Filed 05/14/2008

Page 27 of 29

Case 3:08-cv-02468-BZ

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600 CA 94597

# PROOF OF SERVICE BY MAIL

I am employed in Contra Costa County, California. I am over the age of eighteen years and not a party to the within-entitled action. My business address is Treat Towers, 1255 Treat Boulevard, Suite 600, Walnut Creek, California 94597. I am readily familiar with this firm's practice for collection and processing of correspondence for mailing with the United States Postal Service. On May 14, 2008, I placed with this firm at the above address for deposit with the United States Postal Service a true and correct copy of the within document(s):

# NOTICE TO STATE COURT OF REMOVAL OF CIVIL ACTION TO FEDERAL COURT

in a sealed envelope, postage fully paid, addressed as follows:

Michael C. Cohen, Esq. Law Offices of Michael C. Cohen 1814 Franklin Street, Suite 900 Oakland, CA 94612

(Attorney for Plaintiff)

Following ordinary business practices, the envelope was sealed and placed for collection and mailing on this date, and would, in the ordinary course of business, be deposited with the United States Postal Service on this date.

I declare under penalty of perjury under the laws of the State of California that the above is true and correct.

Executed on May 14, 2008, at Walnut Creek, California.

Diane Perry

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I FR MENDELSON

# PROOF OF SERVICE BY MAIL

I am employed in Contra Costa County, California. I am over the age of eighteen years and not a party to the within-entitled action. My business address is Treat Towers, 1255 Treat Boulevard, Suite 600, Walnut Creek, California 94597. I am readily familiar with this firm's practice for collection and processing of correspondence for mailing with the United States Postal Service. On May 14, 2008, I placed with this firm at the above address for deposit with the United States Postal Service a true and correct copy of the within document(s):

> NOTICE OF REMOVAL OF CIVIL ACTION UNDER 28 U.S.C. § 1441(b) (FEDERAL QUESTION)

in a sealed envelope, postage fully paid, addressed as follows:

Michael C. Cohen, Esq. Law Offices of Michael C. Cohen 1814 Franklin Street, Suite 900 Oakland, CA 94612

(Attorney for Plaintiff)

Firmwide: 85212443.1 008313.1143

Following ordinary business practices, the envelope was sealed and placed for collection and mailing on this date, and would, in the ordinary course of business, be deposited with the United States Postal Service on this date.

I declare that I am employed in the office of a member of the bar of this court at whose direction the service was made.

Executed on May 14, 2008, at Walnut Creek, California.